

CITY OF CORPUS CHRISTI - HUMAN RELATIONS DIVISION

Frequently Asked Questions

1. What is the Human Relations Division and what does it do?

The Human Relations Division is a Fair Employment Practice Agency (FEPA) that has a work sharing agreement with the U.S. Department of Equal Employment Opportunity Commission (EEOC) for receipt and investigation of employment discrimination complaints under Title VII, ADEA, ADA, and Equal Pay Act; and interim agreement with the U.S. Department of Housing and Urban Development (HUD) for receipt and investigation of fair housing complaints; and enforcement of Human Relations Ordinances pertaining to accessibility at places of Public Accommodation and Americans with Disabilities Act (ADA).

2. Who can go to the Human Relations Division for assistance?

Our services are free to the public and any individual with a concern regarding employment, fair housing, accessibility at places of public accommodation (pertaining to services and facilities) and ADA. However, there are jurisdictional limitations to which cases can be investigated internally and/or if a case might be referred to the appropriate entity. The Human Relations Division will provide assistance with referrals as needed.

3. Does the City have an ADA Coordinator or person who can provide assistance when requesting a reasonable accommodation under the ADA?

The City has designated the Human Relations Administrator, Sylvia V. Wilson, as the City-Wide ADA Coordinator. Individuals may contact the Human Relations Division at (361) 826-3190 or may go in person to City Hall at 1201 Leopard Street (1st Floor).

4. Does the City have a body the public can go to, to discuss concerns within the community?

Yes. The City formed the Human Relations Commission (HRC) and the Committee for Persons with Disabilities (CFPWD) who have monthly meetings to address various community concerns and to address Human Relations issues, goals and objectives as outlined by City Ordinance. The HRC meets the first Thursday of each month, unless otherwise announced by Public Notice. The CFPWD meets the first Wednesday of the each month, unless otherwise announced by Public Notice.

5. Can the public obtain printed information and/or training from the Human Relations Division?

Yes. You may contact the Human Relations Division regarding information and/or training regarding employment, fair housing, accessibility at places of public accommodation and the ADA. Allow sufficient time for scheduling and/or preparations.

6. When making home, building or business improvements, who can we contact regarding ADA specifications?

First, contact the Development Services Department at (361) 826-3240 or you may go in person to the Frost Bank Building located at 2406 Leopard Street (1st Floor). Then, if necessary, contact the Human Relations Division at (361) 826-3190 for information.

7. If my boss fired me unfairly, where can I go for assistance?

Contact the Human Relations Division at (361) 826-3190 or you may go in person to City Hall, 1201 Leopard Street (1st Floor) to schedule a confidential consultation and/or file a complaint under Title VII, ADEA, ADA and Equal Pay Act.

8. If I have a housing concern/problem with my landlord, mortgage company, apartment complex, etc. – where can I go for assistance?

Contact the Human Relations Division at (361) 826-3190 or you may go in person to City Hall, 1201 Leopard Street (1st Floor) to schedule a confidential consultation and/or file a complaint under the fair housing laws.

9. Who do I contact for ramp or parking specifications?

Contact the Human Relations Division at (361) 826-3190 or you may go in person to City Hall, 1201 Leopard Street (1st Floor) to obtain a copy of technical specifications for ADA compliance.

10. Who can I contact if I have a disability and cannot take the trash can to the curb?

Contact the Human Relations Division at (361) 826-3190 or you may go in person to City Hall, 1201 Leopard Street (1st Floor) to obtain a Request for Accommodation for Trash/Recycle Pick-up Service form.